







IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Luis Ortiz et al.

Serial No.: 09/267,178

Art Unit : 2666

Examiner: Ronald B. Abelson

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: March 12, 1999

Title

: COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE

PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents Washington, D.C. 20231

REPLY TO ACTION DATED MARCH 26, 2003

Amendments and remarks are contained on the following 12 pages.

Please apply any charges to deposit account 06-1050, referencing attorney docket 02324-

019001.

RECEIVED

Respectfully submitted,

MAY 2 7 2003

Technology Center 2600

Date:

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I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

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